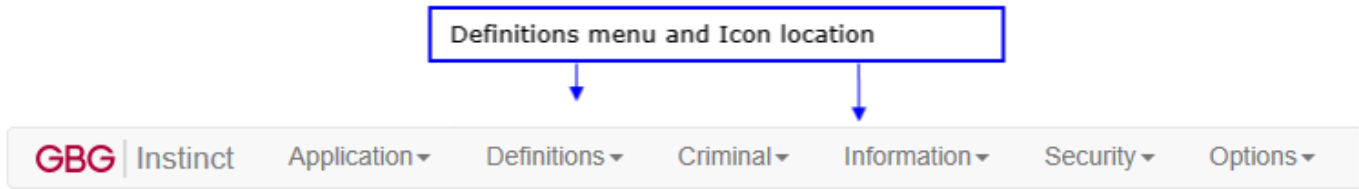


Instinct - Rules Set-up

To set up a rule, the user can start from either the shortcut / *Rules Icon* appearing on the toolbar of the main window, or go to the *Definitions* menu and choose the same icon / Rules (Ctrl +R).



Rules Maintenance Window

The Rules Maintenance window is used to define all the database matching rules that will be used in the fraud check process. Each rule contains a flag to indicate whether or not the rule is active. This allows you to adjust your rules on a daily basis without the need to physically delete all the inactive rules.

The Rules Maintenance window displays a list of rules with the following columns: Active, Rule, Description, Rule Score, Rule Sets, Database, and Rule Group. The rules are listed in a table with checkboxes for activation.

Active	Rule	Description	Rule Score	Rule Sets	Database	Rule Group
<input checked="" type="checkbox"/>	A01	Drivers Licence No on Criminal Database	130	1	Criminal	
<input checked="" type="checkbox"/>	A03	Passport Number on Criminal Database	130	1	Criminal	
<input checked="" type="checkbox"/>	A04	Full Name and DOB on Criminal Database	130	1	Criminal	
<input checked="" type="checkbox"/>	A06	Home Address on Criminal Database (Lending Upload)	30	1	Criminal	
<input checked="" type="checkbox"/>	A07	Home Telephone on Criminal Database	130	1	Criminal	
<input checked="" type="checkbox"/>	A08	Mobile No on Criminal Database	130	1	Criminal	
<input checked="" type="checkbox"/>	A14	Home Address on Criminal Database (Syndicate Fraud)	130	1	Criminal	
<input checked="" type="checkbox"/>	A15	Email Address on Criminal Database	130	1	Criminal	
<input checked="" type="checkbox"/>	A19	Mobile no on Criminal database as Employer No	30	1	Criminal	
<input checked="" type="checkbox"/>	A20	Mobile no on Criminal Database as Home Telephone no	130	1	Criminal	
<input checked="" type="checkbox"/>	A21	Home Address on Criminal Database	130	1	Criminal	
<input checked="" type="checkbox"/>	A27	Suspicious Street Names known to Fraud team	60	1	Application	
<input checked="" type="checkbox"/>	A30	Age Over 70 - Suspect ID Theft	70	1	Application	
<input checked="" type="checkbox"/>	A31	Applications Received between 1am and 5am Online	60	1	Application	
<input checked="" type="checkbox"/>	A33	Name on CO - Convicted Criminal	130	0	Criminal	
<input checked="" type="checkbox"/>	A41	Credit Bureau Alias in Criminal Database	30	0	Criminal	

Rules Status



Indicated Active Rules



Indicate inactive rules

To flag a single rule as active or inactive

1. Place the cursor on the individual rule line.
2. Select either the Activate button or Deactivate button.

To flag a block of rules as active or inactive

1. Place the cursor on the first rule line of the block.
2. Using the Shift key on the keyboard, place the cursor on the last rule line of the block.
3. Select either the Activate button or Deactivate button.

To remove a rule from all rule sets

1. Place the cursor on the individual rule line.
2. Select the Remove From All Rule Sets button.

To check the performance of a rule

1. Place the cursor on the individual rule line.
2. Select a criteria on which the rule is to be checked.
3. Select the Execute button.

The Execute feature will check the performance of the rule against the most recent 30 applications that met the selected criteria.

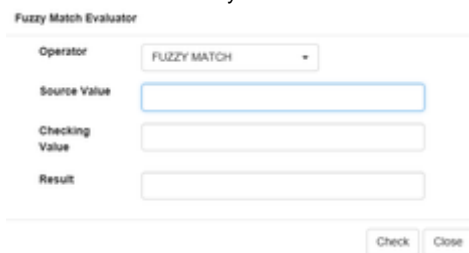
To check the results of a rule

1. Place the cursor on the individual rule line.
2. Select a criteria on which the rule is to be checked.
3. Select the Test button.

The Test feature will check the rule against the most recent applications that match the criteria. The number of applications depends on what the 'Maximum number of returned applications (Search)' is defined as in the System Parameters window.

To access the fuzzy match percentage between 2 values

1. Select the Fuzzy Match Evaluator button. This will invoke the Fuzzy Match Evaluator window.



2. Select the Operator.
3. Enter the Source Value.
4. Enter the Checking Value.
5. Select the **Check** button. The Fuzzy Match Percentage will display in the Result field.

To display the rules based on the selected category and field

1. Select a category from the Category combo box.
2. Select a field from the Field combo box.

To add a new rule

1. Select the Add button.

To view/change an existing rule

1. Place the cursor on the individual rule line.
2. Select the View/Change button OR
3. Double-click on the individual rule line.

To copy an existing rule

1. Select a rule from the Rules list.
2. Select the Copy button.

3. Enter the value for the new rule definition into the To text box.
4. Select the OK button.

Rules Copy

From	To	Overwrite if duplicate
A01	<input type="text"/>	<input type="checkbox"/>

To delete an existing rule

1. Place the cursor on the individual rule line.
2. Select the Delete button.

To review the update history of a rule

1. Place the cursor on the individual rule line.
2. Select the Update History button.