

Instinct - Instinct Standard Reporting

	Report Name	Description
1	Abnormal Action Application Summary	Lists all applications actioned more than once
2	Action Taken	Breaks down the applications per Fraud Alert and Action taken
3	Actioned Application Statistics	Lists all the actioned applications which are displayed according to the day they were actioned after being loaded into Instinct
4	Application Action Summary	Displays all actioned applications with application number, fraud alert, nature of fraud and decision reason for data analysis
5	Application Database Summary	Provides the number of records in the Application database per category along with the earliest and latest application dates.
6	Application Summary	Displays the number of Application records for each application date and per Fraud Alert.
7	Applications Pending Follow-up	Suspect and HFP applications not actioned
8	Calculation of Turnaround Times	Total applications per Fraud Alert and the number of corresponding applications that were actioned within the required number of days (executed on a monthly basis)
9	Criminal Database Summary	Provides the number of records in the Criminal database per category along with the earliest and latest application dates.
10	Deleted Applications	Lists all the deleted applications within the specific period.
11	Diary Summary	Lists all the diary notes for a selected date range and selected application numbers
12	Efficiency of Rule Triggered by Itself	list all of the rules that have been triggered by Instinct with other rules and include: <ul style="list-style-type: none"> • the sum of the Application Amount/Limit field • the sum of the Application User field 2 to evaluate the savings per rule. Critical reports to fine-tune rules.
13	Efficiency of Rules	list all of the rules that have been triggered by Instinct or on their own and include: <ul style="list-style-type: none"> • the sum of the Application Amount/Limit field • the sum of the Application User field 2 to evaluate the savings per rule. Critical reports to fine-tune rules.
14	Fraud Application Details	Lists all of the application details of all the applications that have been actioned as a known fraud along with the user id who actioned the application, the date that it was taken and any fraud rules that triggered by Instinct
15	Fraud by Introducer Summary	Summaries by introducer all the applications that have been actioned as a known fraud. Only applicable if Introducer/Agent category is used as such and not for other data
16	The Fraud Savings (All Application)	list all the applications when taking the action, that have been actioned as a known fraud so that you are able to determine the savings that Instinct has made for your organization.
17	The Fraud Savings (Specified Application)	list the ones specified when taking the action, that have been actioned as a known fraud so that you are able to determine the savings that Instinct has made for your organization.
18	Fraud Score Analysis	Groups the fraud score of all applications in the Application database in to a maximum of ten score band ranges. Grouping is "dynamic" and starts as of more than 10 scores

19	Historical Trends Analysis	<p>Gives the rule performance evolution along the year, on a monthly basis.</p> <p>The logic of this report is as follows:</p> <ol style="list-style-type: none"> 1. Find applications that triggered rules for selected date range and date filter 2. Check for matched applications for these applications and rules. 3. Matched applications are grouped by action taken (K, S) and then split in to batches based on application date (<30, 31-60 etc) - from both Application and Criminal database <p>This is very useful to identify the Date Range established in rules. To check performance evolution in case of fine tuning on the rules for example</p> <p>0- X Days <i>Match App Date < Current App Date.</i></p> <p><i>Matched applications entered Instinct before the current application. Standard case.</i></p> <p>1+ Days <i>Match App Date > Current App Date. Matched applications entered Instinct after the current application.</i></p> <ul style="list-style-type: none"> • <i>Auto Fraud Check</i> • <i>Re-fraud check</i> • <i>Non real time (online or batch loads)</i> • <i>Specific real time situations, e.g for mortgages, the entire credit evaluation process can sometimes take up to 10 days, and customer may only decide to do Instinct check right before the final decision is taken.</i>
20	Nature of Fraud	Summaries the Nature of Fraud for all applicants and applications actioned as known fraud
21	Rule Details	Lists all the rules triggered by Instinct including detailed information for each rule
22	Rule Fraud Alert by Action	Lists all of the rules that have been triggered by Instinct per Fraud Alert and Action Taken
23	Rules Elapsed Time	Identify slow active rules. This report shows the time in milliseconds taken for applications to pass through the Active Instinct rules. Number of Application can be specified.
24	Scorecard Field Analysis	Displays each scorecard attribute and the corresponding number of applications per Action Taken
25	Scorecard Score Analysis	Groups the scorecard score of all the applications on the Application database in to a maximum of ten score band ranges
26	Under Investigation	Lists all the applications that are Under Investigation within a specified date range
27	User Activity	Lists all the users of Instinct that have actioned applications and the total number of applications that they have actioned for any given period
28	User Driven Queuing	Details how many applications were assigned to each team and/or user including the details of how many were actioned within the warning and expiry minutes, reassigned and still under investigation