



DVS D results

Issuer specific D result reasons

The following information has been extracted from the DVS Match Specifications and has been consolidated into this document for ease of use.

More detailed information on DVS results, matching rules and business logic can be found in the specific Match Specifications available on the DVS [Sharepoint](#) site.

Green values are not currently implemented but scheduled for implementation. Orange values are not yet scoped or planned for implementation.

NSW Births, Deaths and Marriages

D result reason	Applies to certificate types	Description of cause
Certificate is outside the electronic capture period	BC, MC	The certificate has not been converted to an electronic record because it was issued before a certain date, or is outside the period in which the registry commenced issuing certificates.
The certificate is record as lost/stolen	BC, MC, NC	<p>The certificate has been reported as lost/stolen. Applied to a certificate record, as opposed to a registration record.</p> <p>Only returned where a certificate has been issued with a certificate number and the certificate number is supplied in the DVS request.</p> <p>Certificates that are recorded as lost/stolen where only the registration details are provided will verify, assuming the registration details are still valid.</p>
The certificate holder is deceased	BC, NC	<p>The individual is recorded as being deceased.</p> <p>Recorded against the registration event and returned regardless of whether the certificate or registration number is provided.</p>

ACT Births, Deaths and Marriages

D result reason	Applies to certificate types	Description of cause
Certificate is outside the electronic capture period	BC, MC ,NC	The certificate has not been converted to an electronic record because it was issued before a certain date, or is outside the period in which the registry commenced issuing certificates.
The certificate is record as lost/stolen	BC, MC ,NC	<p>The certificate or the certificate paper has been reported as lost/stolen. Applied to a certificate record, as opposed to a registration record.</p> <p>Only returned where a certificate has been issued with a certificate number <u>and</u> the certificate number is supplied in the DVS request.</p> <p>Certificates that are recorded as lost/stolen where only the registration details are provided will verify, assuming the registration details are still valid.</p>
The certificate holder is deceased	BC, NC	<p>The individual is recorded as being deceased.</p> <p>Recorded against the registration event and returned regardless of whether the certificate or registration number is provided.</p>
The name supplied is not the latest name	BC	The certificate holder has had a subsequent change of name and therefore the name details provided in the request do not match the latest recorded name for that individual.

NT Births, Deaths and Marriages

D result reason	Applies to certificate types	Description of cause
Certificate is outside the electronic capture period	BC, MC ,NC	The certificate has not been converted to an electronic record because it was issued before a certain date, or is outside the period in which the registry commenced issuing certificates.
The certificate is record as lost/stolen	BC, MC ,NC	<p>The certificate or the certificate paper has been reported as lost/stolen. Applied to a certificate record, as opposed to a registration record.</p> <p>Only returned where a certificate has been issued with a certificate number <u>and</u> the certificate number is supplied in the DVS request.</p> <p>Certificates that are recorded as lost/stolen where only the registration details are provided will verify, assuming the registration details are still valid.</p>
The certificate holder is deceased	BC, NC	The individual is recorded as being deceased.

D result reason	Applies to certificate types	Description of cause
		Recorded against the registration event and returned regardless of whether the certificate or registration number is provided.
The name supplied is not the latest name	BC	The certificate holder has had a subsequent change of name and therefore the name details provided in the request do not match the latest recorded name for that individual.

SA Births, Deaths and Marriages

D result reason	Applies to certificate types	Description of cause
Certificate is outside the electronic capture period	BC, MC ,NC	The certificate has not been converted to an electronic record because it was issued before a certain date, or is outside the period in which the registry commenced issuing certificates.
The certificate is record as lost/stolen	BC, MC ,NC	<p>The certificate or the certificate paper has been reported as lost/stolen. Applied to a certificate record, as opposed to a registration record.</p> <p>Only returned where a certificate has been issued with a certificate number <u>and</u> the certificate number is supplied in the DVS request.</p> <p>Certificates that are recorded as lost/stolen where only the registration details are provided will verify, assuming the registration details are still valid.</p>
The certificate holder is deceased	BC, NC	<p>The individual is recorded as being deceased.</p> <p>Recorded against the registration event and returned regardless of whether the certificate or registration number is provided.</p>
The name supplied is not the latest name	BC	The certificate holder has had a subsequent change of name and therefore the name details provided in the request do not match the latest recorded name for that individual.

Qld Births, Deaths and Marriages

D result reason	Applies to certificate types	Description of cause
Certificate is outside the electronic capture period	BC, MC ,NC	The certificate has not been converted to an electronic record because it was issued before a certain date, or is outside the period in which the registry commenced issuing certificates.

D result reason	Applies to certificate types	Description of cause
The certificate is record as lost/stolen	BC, MC ,NC	<p>The certificate or the certificate paper has been reported as lost/stolen. Applied to a certificate record, as opposed to a registration record.</p> <p>Only returned where a certificate has been issued with a certificate number and the certificate number is supplied in the DVS request.</p> <p>Certificates that are recorded as lost/stolen where only the registration details are provided will verify, assuming the registration details are still valid and there is none or at least one active certificate record in the database.</p>

The certificate holder is deceased	BC, NC	<p>The individual is recorded as being deceased.</p> <p>Recorded against the registration event and returned regardless of whether the certificate or registration number is provided.</p>
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Tas Births, Deaths and Marriages

D result reason	Applies to certificate types	Description of cause
Certificate is outside the electronic capture period	BC, MC ,NC	The certificate has not been converted to an electronic record because it was issued before a certain date, or is outside the period in which the registry commenced issuing certificates.
The certificate is record as lost/stolen	BC, MC ,NC	<p>The certificate or the certificate paper has been reported as lost/stolen. Applied to a certificate record, as opposed to a registration record.</p> <p>Only returned where a certificate has been issued with a certificate number and the certificate number is supplied in the DVS request.</p> <p>Certificates that are recorded as lost/stolen where only the registration details are provided will verify, assuming the registration details are still valid and there is none or at least one active certificate record in the database.</p>
The certificate holder is deceased	BC, NC	<p>The individual is recorded as being deceased.</p> <p>Recorded against the registration event and returned regardless of whether the certificate or registration number is provided.</p>

Vic Births, Deaths and Marriages

D result reason	Applies to certificate types	Description of cause
Certificate is outside the electronic capture period	MC	The certificate has not been converted to an electronic record because it was issued before a certain date, or is outside the period in which the registry commenced issuing certificates.
The certificate is record as lost/stolen	BC, MC ,NC	<p>The certificate or the certificate paper has been reported as lost/stolen. Applied to a certificate record, as opposed to a registration record.</p> <p>Only returned where a certificate has been issued with a certificate number <u>and</u> the certificate number is supplied in the DVS request.</p> <p>Certificates that are recorded as lost/stolen where only the registration details are provided will verify, assuming the registration details are still valid.</p>
The certificate holder is deceased	BC, NC	<p>The individual is recorded as being deceased.</p> <p>Recorded against the registration event and returned regardless of whether the certificate or registration number is provided.</p>

WA Births, Deaths and Marriages

D result reason	Applies to certificate types	Description of cause
Certificate is outside the electronic capture period	BC, MC ,NC	The certificate has not been converted to an electronic record because it was issued before a certain date, or is outside the period in which the registry commenced issuing certificates.
The certificate is record as lost/stolen	BC, MC ,NC	<p>The certificate or the certificate paper has been reported as lost/stolen. Applied to a certificate record, as opposed to a registration record.</p> <p>Only returned where a certificate has been issued with a certificate number <u>and</u> the certificate number is supplied in the DVS request.</p> <p>Certificates that are recorded as lost/stolen where only the registration details are provided will verify, assuming the registration details are still valid.</p>
The certificate holder is deceased	BC, NC	<p>The individual is recorded as being deceased.</p> <p>Recorded against the registration event and returned regardless of whether the certificate or registration number is provided.</p>

Descent Extracts – Yes or no – No D for lost/stolen or voided RDs

D result reason	Description of cause
The Citizenship milestone has not been acquired	The individual never attended the ceremony or has had their citizenship status revoked.
The individual is deceased	The individual has been reported as being deceased.

Citizenship certificate

D result reason	Description of cause
The Citizenship certificate is no longer valid	The certificate has been voided, because it has been recorded as lost/stolen. A 'D' result will only be returned where the stock number or evidence number has been provided. If the CAS number is provided and the citizenship status remains valid then the request will not verify if the certificate has been voided.
The Citizenship milestone has not been acquired	The individual never attended the ceremony or has had their citizenship status revoked.
The individual is deceased	The individual has been reported as being deceased.

ImmiCard

D result reason	Description of cause
N/A	ImmiCards will not return a D result because cards that are no longer valid have their details removed from the database.

Visa

D result reason	Description of cause
The visa is not in effect	The individual's visa has been cancelled or has expired, the individual has been reported as deceased.
Individual is not in Australia	The individual never arrived or is offshore/out of the country at the time their visa was verified. This will include temporary visa holders that have arrived and subsequently left, but excludes permanent residents.
The individual has acquired Australian citizenship	The individual will now have an Australian Citizenship certificate that should be used for verification in place of their foreign passport/Australian visa.

Australian Travel Documents

D result reason	Description of cause
The document has been expired more than three years	The Travel Document has been expired longer than three years
The document status means that it is not valid for travel	The Travel Document is within its expiry but has been recorded as lost/stolen, the holder is deceased, the document has been superseded by a later issued document, the document is in transit, the document has been impounded etc.
The document is a provisional travel document	The Travel Document is a provisional travel document, issued in an emergency to Australians overseas.

Medicare cards

D result reason	Description of cause
The card is not the latest issued card	The card has been superseded by a later issued card or the customer is no longer associated with the card details entered
The Medicare card is invalid	The card has been reported as lost/stolen or has been recorded as fraudulent
The Medicare card has expired	The Medicare card has expired (Blue/Yellow)
The Card holder does not have a current benefit associated with the card	The card has been cancelled, stopped or ceased by an administrative function, the card holder is deceased or the individual is no longer entitled to benefits.

Centrelink concession cards

D result reason	Description of cause
Concession entitlement is not known to the Issuer	The customer record can be identified, but the individual has never held a concession entitlement.
The card has expired	The concession card has expired. Will always be returned where the date of Expiry provided is in the past.
The customer does not have a current concession	The customer record can be identified, but the individual does not have a current concession entitlement or is deceased.
Family Tax Benefit concession entitlement only	The customer is only receiving the Family Tax Benefit concession, which is out of scope for DVS verification.

Driver Licence

D result reason	Description of cause
N/A	Not yet scoped or implemented.