



# greenID Blacklist

---

Oct 2020



greenID Blacklist solution allows customers to check individuals against a list of individuals they wish to stop from becoming automatically verified.

Blacklist screening identifies and stops targeted individuals from being verified automatically. A blacklist is a single list maintained by the greenID customer. This list may hold up to 30,000 individual records. Records are typically composed of name and date of birth. When a person is registered in greenID and matches a blacklist record, the individual cannot become verified and is always 'in progress' or can only become verified through visiting Australia post or Document Upload. This behaviour is set per account and is chosen by the greenID customer.

If a customer chooses the first option then if the individual is verified by background checks alone and identified as being on the blacklist, the overall verification status will be changed to 'in progress' and no interactive checks will be made available to them. If the individual is not verified by background checks and identified as being on the blacklist, no active checks made available to them.

If a customer chooses the second option, then when a person is registered in greenID and matches a blacklist record then that person will be restricted to only use Australia Post face-to-face verification.

Results of the blacklist matching are shown on the admin panel and also returned in the getVerificationResult web service.