GBG **Investor** Presentation Full Year Results to 31 March 2020 **Chris Clark Dave Wilson** CEO CFO & COO

GBG strategic vision

To be the global leader in Identity Data Intelligence

Our focus is 3 complementary solutions: Location, Identity and Fraud and joining these capabilities together over time to meet the end to end digital requirement to help good consumers and stop bad actors



Expand capability and geographic coverage of Location, Identity and Fraud



Best and most engaged people



Join up GBG with our customers at the centre



Use M&A to enhance capability & reach



Focus resources to new / accelerated growth opportunities



Accelerate our Partner strategy



Accelerate our Self Serve strategy



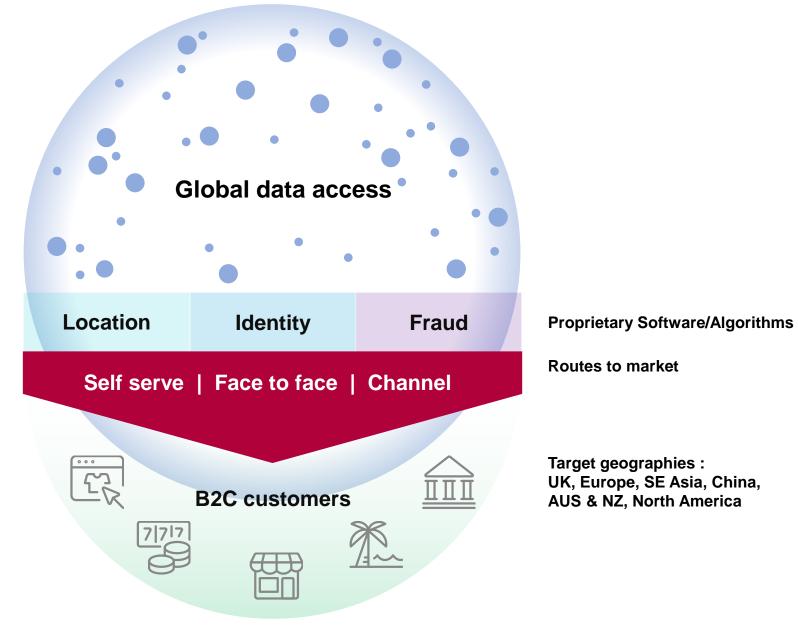
Data strategy including digital and behavioral data, and increasing AI and ML



Evolution to linked platforms, with single customer experience



Business Model





Competitive differentiators & barriers to entry

Our differentiated capabilities and strong market position have created a barrier to entry







Best Global Address Data¹

"Golden Record in 60 Markets" (PDH)

Self Serve Technology

Retail

Direct, self serve and channel

US, UK, AU, DE

China early signs

Identity

Breadth of data globally

Depth of data in core markets

Match Rates & Confidence Scores

Data layering and triangulation

Regulated customers

Direct and channel

US, UK, AU, EU

Cross-Border

Fraud

Proven Solution with reliable local language algorithms

Modular Product offering

Al capabilities

Financial Services

Direct and channel

APAC, EU

- Breadth & depth of global data access, with software and algorithms to help businesses interact with their consumers simply, safely and securely
- · Our technology, data access and know-how positions us well, in a coopetition marketplace

FY20 Highlights

Customers

- Over 20k customers with record advocacy scores
- Good growth from existing customers & new customer wins globally
- Location: Adidas, Wish, John Lewis Partnership, GNC, IBM
- Identity: Rank Group, PayPal Sky, William Hill, Uber, Adyen
- Fraud: First Abu Dhabi Bank, Volkwagen Payments S.A., Arval
- Diverse and growing range of customers globally without specific customer concentration

People

- Talented team of over 1,000 people in 16 countries.
- Added team capability while maintaining exceptional engagement scores
- 91% of employees recommend GBG as a great place to work
- Remote sales training rolled out

Data, Products & Technology

- Expansion of key data sets
- Integrated GBG and IDology Identity data for UK, US, Brazil, Canada, France and Mexico
- Loqate launched What3Words partnership
- Expansion of Fraud capabilities through partnerships; Cyber Fraud and Digital Credit scores
- Enhanced our capabilities in Al
- Cloud operational model

Strong Financial Results

- Revenue £199.1m, total growth of 39%
- 11% constant organic revenue growth
- 24% operating margin¹
- 21.8p basic adjusted EPS² up 20% from last year
- Net debt/EBITDA now 0.7x³
- Revenue from international customers 56%

^{1.} Adjusted operating profit means profits before amortisation of acquired intangibles, share-based payments, exceptional items, net finance costs and tax



^{2.} Basic Adjusted EPS is adjusted operating profit less net finance costs and tax divided by the weighted average number of shares in issue.

COVID-19: our response

Priorities

- People: Health and safety of our team and their families
- Customers and communities: Supporting and helping where we can
- Business continuity: Business continues to run safely and smoothly for customers and team members
- Looking to the future: Investing in our team and capabilities for long term success
- Financial health: Preserving cash to adapt and emerge stronger

Process

- Crisis Management Team: Lead by CEO, daily updates and weekly review with Board
- Regular and open communications with our teams and customers
- Daily usage and customer tracking
- Quick and clear decisions to protect and grow the business

Decisions & Actions

- · Pay freeze
- All but essential hiring freeze
- Suspension of ED bonus
- Dividend suspension
- Careful management of discretionary costs

Latest Status

- Team managing well. Offices remain closed (except China and Malaysia)
- Customers: Impact and response varies by customer, supporting them as they adapt
- Business Continuity: Internal and external service levels maintained
- Strong Balance sheet and financing ability
- Exploring M&A opportunities



Market & Customer Drivers

- We help businesses in a digital world.
- We help B2C companies simply, safely and securely interact with consumers.
- We help customers convert more customers and reduce operating expenditure.



Consumers expect simple and safe online experiences.



Continuing growth in e-commerce, particularly on mobile.



Business accelerating their digital transformations.



COVID 19 indirectly increasing fraud risk.



Increase in compliance requirements in many of our chosen sectors.



Businesses looking to increase customer acquisition and reduce costs.

Pandemic likely to accelerate these trends

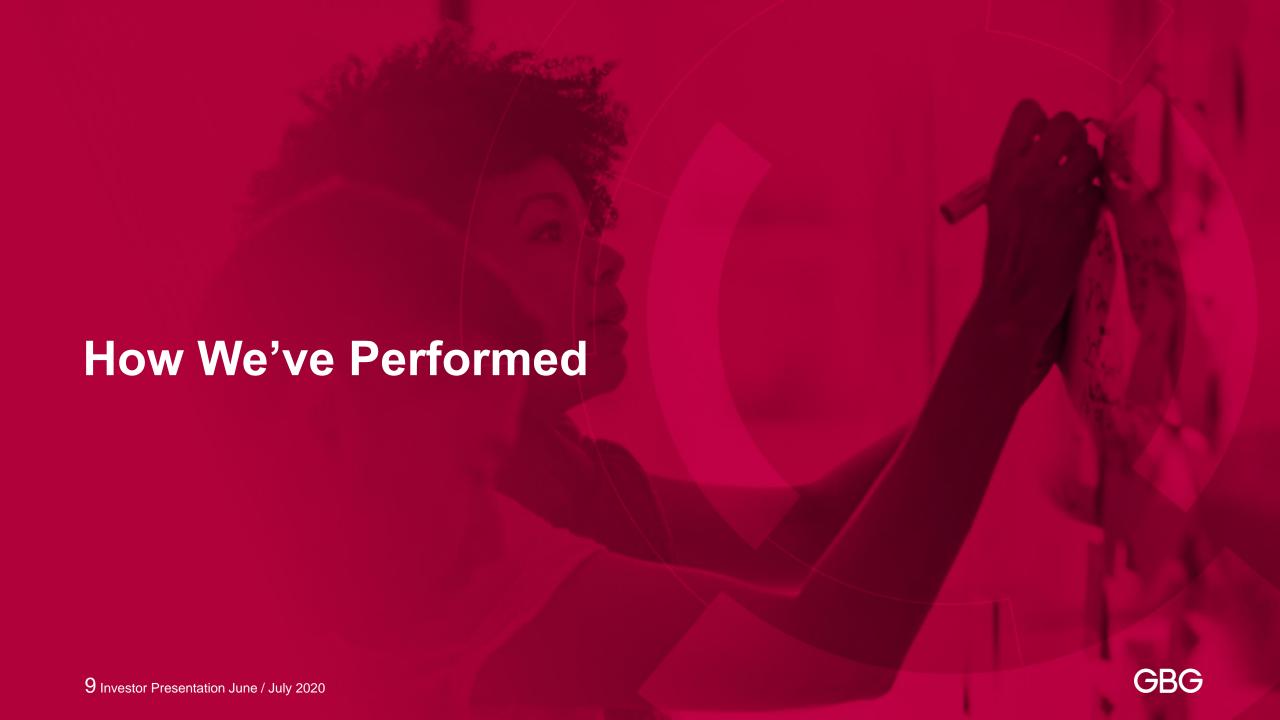


Looking ahead

- Bumpy short term but confidence in long term
- Can not predict the exact impact on our current and potential customers
- Continue to enhance key data sets, products and technologies
- Preserving cash to adapt and emerge stronger
- Taking an active and prudent approach to M&A

Our focus is:

Looking after our people, who will look after our customers and that looks after our business



Group Income Statement

	2019	2020	Voor anded 21 March
	£m	£m	Year ended 31 March
+39%	143.5	199.1	Revenue
	(36.1)	(54.9)	Cost of sales_
+34%	107.4	144.2	Gross profit
	75%	72 %	Gross profit %
	(75.4)	(96.3)	Operating expenses_
+50%	32.0	47.9	Adjusted operating profit ¹
	22%	24%	Adjusted operating margin ¹ %
	(2.3)	(4.5)	Share-based payments
	(10.3)	(19.0)	Amortisation of acquired intangibles
	(4.0)	(1.6)	Exceptional items_
+48%	15.4	22.8	Operating profit
	(0.7)	(2.2)	Net finance costs_
+40%	14.7	20.6	Profit before tax
	(2.5)	(3.5)	Tax charge_
+40%	12.2	17.1	Profit after tax

Points to Note

- Increase in adjusted operating profit ahead of total revenue growth due to the higher margin impact of IDology in our Identity business
- Adjusted operating margin % has increased to 24%
- We have invested in Opex increasing it by 13% excluding acquisitions

Adjusted EBITDA	Adjusted EBITDA %
£51.7m ²	26%²
(2019: £34.1m)	(2019: 24%)

¹ Adjusted operating profit means profits before amortisation of acquired intangibles, share-based payments, exceptional items, net finance costs and tax

 $^{^2}$ Adoption of new accounting standard for leases improved EBITDA by £2.1m, and adjusted operating margin by £0.1m

Business Unit Performance

	FY20 Revenue £m	% of Total	Total growth	Organic growth at constant currency	Operating margin %
Location	49.8	25%	8%	7%	29%
Identity ¹	105.4	53%	81%	12%	32%
Fraud	35.5	18%	22%	24%	38%
Other	8.4	4%	-15%	-15%	-4%
Total	199.1	100%	39%	11%	24%

Growth

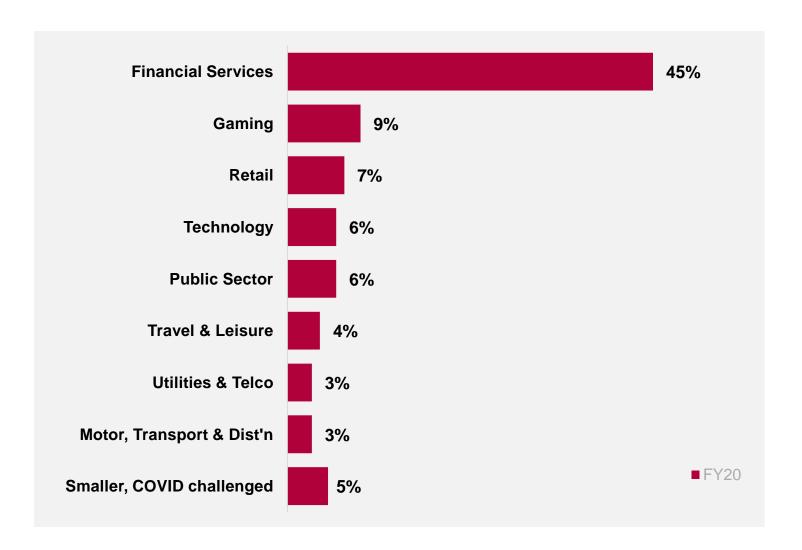
Constant currency organic growth

Year Ended 31 March	2020 £m	2019 £m	Growth
Group revenue	199.1	143.5	39%
Acquired revenue in past 12 months	(40.8)		
_			
Organic revenue	158.3	143.5	10%
Organic revenue Constant currency adjustment	158.3	143.5 0.5	10%

¹ Identity Includes acquisition revenue from IDology and VIX Verify of £31.6m and £9.3m respectively

² Other category - operating margin % is after central unallocated costs in FY20 are £13.4m or 7% of revenue

Revenue Analysis per Sector



Total analysed 88%

"Smaller, COVID challenged sectors"
includes sectors with small % of revenue most impacted by COVID – Sporting associations,
Employment agencies, and Charities



Revenue Analysis per Geography

	FY20		F	Y19	Inc	
	£m	% of Rev	£m	% of Rev	£'000	%
United Kingdom	87.8	44%	79.4	55%	8.4	11%
United States of America	52.4	26%	20.5	14%	31.9	155%
Australia	19.1	10%	10.2	7%	8.9	86%
Other	39.8	20%	33.4	24%	6.4	19%
	199.1	100%	143.5	100%	55.6	39%

Countries included in "Other" with 1% of total revenue or higher include:

Canada, China, Germany, Gibraltar, Indonesia, Ireland, Malaysia, Malta, and New Zealand.



Cash Flow Statement

Year Ended 31 March	2020 £m	2019 £m	Variance
Adjusted EBITDA	51.7	34.1	17.6
Working capital	(2.1)	(2.3)	0.2
Adjusted Operating Cash Flow	49.6	31.8	17.8
Exceptional costs paid	(8.0)	(4.0)	3.2
Operating Cash Flow	48.8	27.8	21.0
Tax paid	(6.4)	(2.9)	(3.5)
Interest	(1.8)	(0.7)	(1.1)
Dividend paid	(5.8)	(4.1)	(1.7)
Lease liability payments	(2.0)	-	(2.0)
Capex/development	(1.3)	(1.6)	0.3
Net share issue proceeds	0.5	156.7	(156.2)
Acquisitions/investments	(0.1)	(255.1)	255.0
Effect of exchange rates	(0.6)	0.1	(0.7)
Total (Net Debt)/Cash movement	31.3	(79.8)	111.1
Opening (Net Debt)/Cash Balance	(66.3)	13.5	(79.8)
Closing Net Debt/Cash Balance	(35.0)	(66.3)	(31.3)

Adjusted EBITDA cash conversion ratio

(excl. paid exceptional items)

95% (2019: 93%)

- · Continued strong cash generation
- Loan repayments of £24.9m made during FY20
- £10m repaid on loans since year-end

Debt leverage & borrowing

Net Debt Analysis	Feb 2019 £m	Mar 2020 £m	May 2020 £m
Cash	30.6	27.5	32.4
Debt	(102.6)	(62.5)	(52.5)
Net Debt	(72.0)	(35.0)	(20.1)
Leverage ¹	1.7x	0.7x	0.4x

 There is an additional borrowing capacity of £57.5m, available immediately as well as an additional accordion facility of £30m

¹ Historic rolling 12 months.

Our near term approach to capital allocation

Preserving cash to adapt and emerge stronger

- Maintaining our organisational capacity whilst reducing discretionary spend
- Continual prioritisation of opex to near term growth and product road map initiates
- Near term good cash generation but cautious about the changing economic environments

Current approach to Capital Allocation

- Good long term structural trends
- · Business model is strongly cash generative
- Project spend is continually assessed and restricted to those critical to the long-term success
- Preserving profit to generate cash to reduce debt
- Dividend suspension, provides additional financial flexibility to support and invest as GBG comes out of the COVID-19 pandemic
- Active and prudent approach to M&A





Summary

- The strong financial performance in 2020 means GBG continues to have the capability and resources to make important investments across the Group to support further growth
- Our business is diversified in terms of customer concentration, sector and geographic spread
- Continued product enhancement and breadth of data offering
- Added team capability while maintaining exceptional engagement scores
- We are committed to developing and launching additional world-class products, improving how we take these products to market and recruiting and developing the very best people

Outlook

- The full effect of COVID-19 on the business is still unfolding. We are seeing different levels of impact depending on the customer vertical, product solution and geography
- Significant market opportunity supported by structural growth drivers
- Clear Vision, Objectives and Strategies with the team to deliver
- Continued focus on organic growth with targeted, valueenhancing acquisitions







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Not a profit forecast

The financial information contained in this presentation is based on publicly available historic financial information of the GBG and is not intended to be a profit forecast or profit estimate under applicable rules.



Key Management



David A Rasche Chairman

Appointed to Board in September 2010

Co-founder of SSP – one of the largest specialist insurance software houses in the world

Over 45 years in the IT sector with over 35 years leading and chairing software businesses



David Wilson CFO & COO

Joined in March 2009 as Finance Director

Over 35 years international and operational board level experience in the TMT sector

PE and public company experience with Eazyfone (envirofone.com), Codemasters, MBS, and Technology plc also with Fujitsu IT Services business

FCCA qualified



Chris Clark Chief Executive

Appointed to Board in April 2017

Previously at Experian for 5 years as Managing Director

Worked at BT for 20 years, running several large and small technology businesses across the globe Significant international experience



Nick Brown Group Managing Director

Appointed to the Board in April 2017, Nick has been a member of GBG's Executive Team since joining the business in 2007

Nick is currently responsible for managing the operating businesses in GBG on a global basis

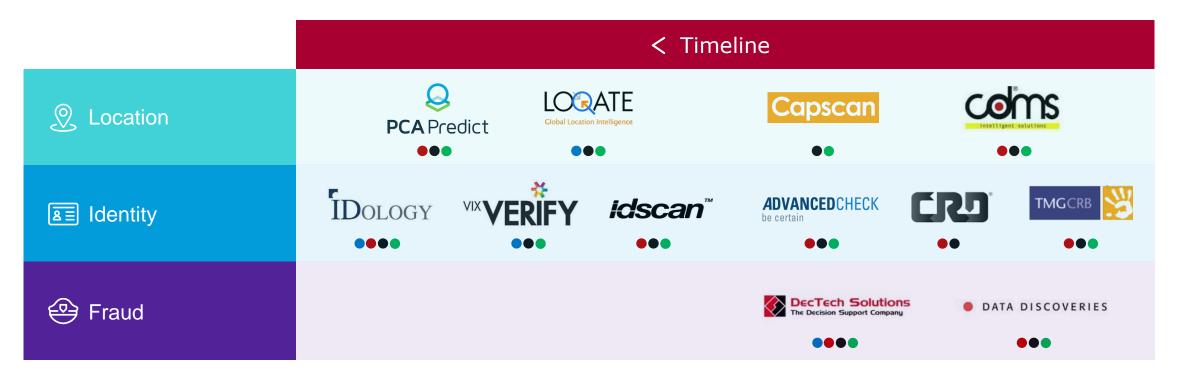
Prior to joining GBG Nick held senior management positions at Sage plc, Microsoft UK and Fujitsu Services in the UK

Summary Segments

New Segment Name	Location	Identity	Fraud	Other
%FY20 revenues	25%	53%	18%	4%
Platforms	Capture +	ID3global, KYP, IDology, GreenID	Instinct, Predator, Orchestration. Connexus	Marketing Services, SCV
Services	Address validationEnhancementID Assurance	 ID Verification Credit risk management AML compliance Age verification Document validation 	 Application fraud ID fraud Goods Lost in Transit Investigations Internal fraud Behavioural analysis 	 Monitoring interactions real-time Database management
Competition	Experian, Address Doctor, Google's Auto Address functionality, point product competition	Experian, Equifax, TransUnion, point product competition	Fragmented: Experian, FICO, point product competition	Fragmented
Pricing model	Usage and annual usage subscription	Pay per use	Annual subscription	Long-term contracts



Acquisitions



- 12 acquisitions in the last 8 years
- Each acquisition's strategy and integration is treated differently
- Standardised minus 100 day plans and plus 200 day plans
- · Financing via cash, debt, equity
- Equity raised for IDology; IDscan; DecTech; Capscan

TechnologyNew GeographyNew CustomersNew Datasets

Our Corporate Vision, Objective, Strategy (VOS):

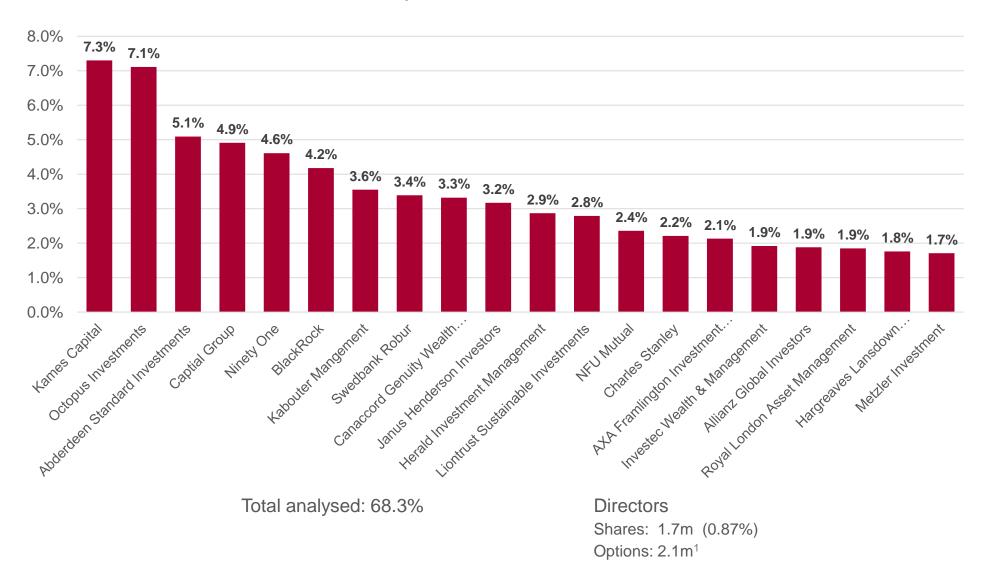
Clearly defined and in place across the business



How we bring our strategies together



Largest Shareholders as at 1 May 2020



¹ Vesting is subject to achieving performance criteria.

Corporate Responsibility and Sustainability

Establishing trust between businesses and their customers; working and acting responsibly; empowering, prioritising and protecting our people; creating broader societal value and protecting the environment.

GOVERNANCE & ETHICS

A Board with robust governance structures; Code of Conduct & external whistleblowing QCA Code

DATA PRIVACY & IT SECURITY

Responsible & compliant data practices; robust penetration & vulnerability testing ISMS¹ meets ISO27001

EQUALITY & DIVERSITY

Proactive focus on diversity & inclusion, supported by 'be/yourself' programme 36% women

as a percentage of full workforce

EXTERNAL RECOGNITION

- MSCI: AA rating
- Sustainalytics: Low Risk

EMPLOYEE ENGAGEMENT

Successful employee communication & engagement validated by strong feedback +90% employees consider GBG a great place to work

TRAINING & DEVELOPMENT

Internal training platform & professional development 'be/developed'

19,873 hours of training in FY20

SOCIETY & COMMUNITY SUPPORT

Products & services with societal benefits; global & strategic community support programme

Focus on children

for 2020 programme

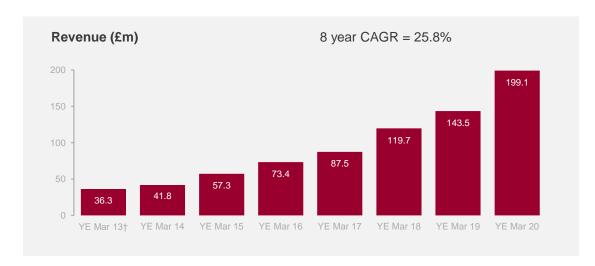
ENVIRONMENTAL RESPONSBILITY

Responsible resource usage and energy reduction initiatives Reduce, reuse, recycle policy

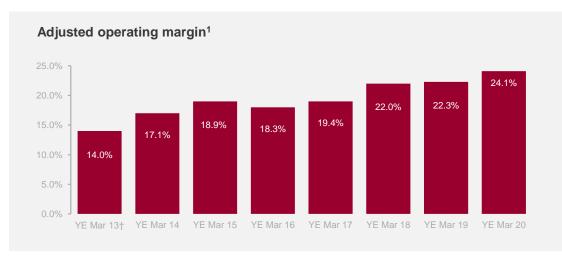


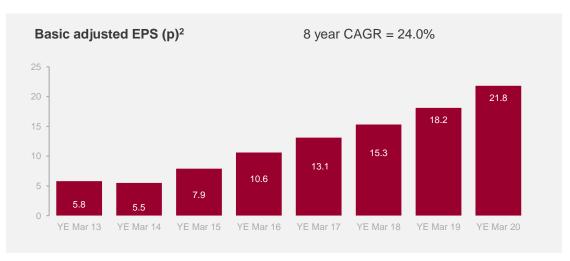
¹ Information Security Management System

Growth track record



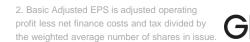






† Adjusted Revenue

1. Profits before share of results from associates, interest, tax, share based payment charges, amortisation of acquired intangibles, acquisition related costs and non-recurring acquisition integration costs.



Historic Revenue by Segment

Full Year Revenue £m	FY13	FY14	FY15	FY16	FY17	FY18	FY19	FY20
Location	12.2	13.0	13.5	18.0	21.8	39.4	46.3	49.8
Identity	12.4	15.1	19.2	24.8	33.5	43.9 ¹	58.2 ²	105.44
Fraud	6.2	7.2	14.5	17.5	21.3	25.9	29.1	35.5
Other	5.5	6.5	10.1	13.1	10.9	10.5	9.9	8.4
Total	36.3	41.8	57.3	73.4	87.5	119.7	143.5	199.1

Half Year Revenue £m	1H13	1H14	1H15	1H16	1H17	1H18	1H19	1H20
Location	4.8	5.4	5.7	7.5	9.3	16.5	19.2	22.2
Identity	5.7	7.1	8.8	12.2	15.3	21.71	21.9	51.2 ³
Fraud	3.0	2.9	5.9	7.3	8.5	10.3	12.6	16.8
Other	2.7	2.7	2.8	5.4	4.4	4.1	4.6	4.1
Total	16.2	18.1	23.2	32.4	37.5	52.6	58.3	94.3

^{1.} Had the £3.5m IDscan perpetual licence deal that was delivered and recognised in full in FY18 been a 3-year agreement on extended payment terms, and payable in annual instalments, our revenue recognition policies would have resulted in £2.3m less Identity revenue being recognisable in both 1H18 and FY18

² FY19 Identity revenue of £58.2m includes inorganic revenue from IDology (£4.3m) and Vix Verify (£7.7m)

^{3 1}H20 Identity revenue of £51.0m includes inorganic revenue from IDology (£17.6m) and Vix Verify (£8.3m)

⁴ FY20 Identity Revenue of £105.4m includes inorganic revenue from IDology (£31.6m) and Vix Verify (£9.3m)

Historic Revenue Growth by Segment

Full Year Revenue Growth	FY14	FY15	FY16	FY17	FY18	FY19	FY20	FY20 Org	FY20 Org CC
Location	7%	3%	34%	21%	81%	17%	8%	8%	7%
Identity	22%	27%	29%	35%	31%	33%	81%	11%	12%
Fraud	17%	100%	21%	21%	21%	14%	22%	22%	24%
Other	15%	57%	29%	(16%)	(3%)	(8%)	(15%)	(15%)	(15%)
Total	15%	37%	28%	19%	37%	20%	39%	10%	11%

Half Year Revenue Growth	1H14	1H15	1H16	1H17	1H18	1H19	1H20	1H20 Org	1H20 Org CC
Location	12%	5%	32%	23%	78%	17%	15%	15%	14%
Identity	24%	23%	39%	26%	42%	1%	134%	15%	15%
Fraud	(1%)	99%	24%	16%	22%	22%	33%	33%	34%
Other	0%	11%	84%	(17%)	(10%)	13%	(11%)	(11%)	(11%)
Total	12%	28%	39%	16%	40%	11%	62%	17%	17%

Historic Operating Profit by Segment

Full Year Operating Profit £m	FY13	FY14	FY15	FY16	FY17	FY18	FY19	FY20
Location	3.1	3.8	3.8	4.0	6.4	12.6	16.7	14.6
Identity	1.3	1.6	2.8	4.5	5.6	9.4	15.2	33.6
Fraud	1.4	1.8	3.8	5.9	7.3	6.6	9.0	13.4
Other	(0.3)	(0.0)	0.4	(1.0)	(2.3)	(2.3)	(8.9) 1	(13.7)
Total Operating Profit	5.5	7.2	10.8	13.4	17.0	26.3	32.0	47.9
Full Year Operating Margin	FY13	FY14	FY15	FY16	FY17	FY18	FY19	FY20
Location	25%	29%	28%	22%	29%	32%	36%	29%
Identity	11%	11%	15%	18%	17%	21%	26%	32%
Fraud	23%	25%	26%	33%	34%	26%	31%	38%
Other	(1%)	0%	1%	(1%)	(3%)	(2%)	(6%)	(7%)
Total Operating Margin	15%	17%	19%	18%	19%	22%	22%	24%
Half Year Operating Profit £m	1H13	1H14	1H15	1H16	1H17	1H18	1H19	1H20
Location	0.5	1.2	1.2	1.3	2.6	4.8	5.9	6.5
Identity	0.6	1.0	1.2	2.7	2.5	5.8	5.5	15.8
Fraud	0.7	0.6	1.6	1.6	1.9	1.9	2.4	5.4
Other	(0.3)	(0.2)	(0.2)	(1.1)	(1.8)	(2.1)	(4.0)1	(6.2)
Total Operating Profit	1.5	2.6	3.8	4.5	5.2	10.4	9.8	21.5
Half Year Operating Margin	1H13	1H14	1H15	1H16	1H17	1H18	1H19	1H20
Location	11%	22%	21%	17%	29%	29%	31%	29%
Identity	10%	14%	14%	22%	16%	27%	25%	31%
Fraud	23%	21%	27%	22%	23%	18%	19%	32%
Other	(2%)	(1%)	(1%)	(3%)	(5%)	(4%)	(7%)	(7%)
Total Operating Margin	9%	14%	16%	14%	14%	20%	17%	23%



Historic % of Total Revenue by Segment

Full Year Revenue Split	FY13	FY14	FY15	FY16	FY17	FY18	FY19	FY20
Location	34%	31%	24%	25%	25%	33%	32%	25%
Identity	34%	36%	34%	34%	38%	37%	41%	53%
Fraud	17%	17%	25%	24%	25%	21%	20%	18%
Other	15%	16%	17%	17%	12%	9%	7%	4%
Total	100%	100%	100%	100%	100%	100%	100%	100%

Half Year Revenue Split	1H13	1H14	1H15	1H16	1H17	1H18	1H19	1H20
Location	30%	30%	25%	23%	25%	31%	33%	24%
Identity	35%	39%	38%	38%	41%	41%	38%	54%
Fraud	19%	16%	25%	23%	23%	20%	22%	18%
Other	16%	15%	12%	16%	11%	8%	7%	4%
Total	100%	100%	100%	100%	100%	100%	100%	100%



Group Balance Sheet

As at 31 March	2020 £m	2019 ¹ £m	Variance
Tangible assets	9.4	4.8	4.6
Intangible assets	414.5	425.6	(11.1)
Deferred tax assets	6.3	8.2	(1.9)
Non-current assets	430.2	438.6	(8.4)
Inventory	0.1	0.3	(0.2)
Receivables	66.6	55.0	11.6
Net Debt/Cash ²	(34.6)	(65.7)	31.1
Current liabilities (excl. deferred income)	(40.7)	(33.4)	(7.3)
Tax receivable/(payable)	1.8	(1.3)	3.1
Deferred income	(38.4)	(36.6)	(1.8)
Lease liability	(5.7)	-	(5.7)
Contingent consideration	(6.2)	(5.3)	(0.9)
Non-current liabilities	(28.2)	(30.1)	1.9
Net assets_	344.9	321.5	23.4
Capital and reserves	344.9	321.5	23.4

Strong balance sheet and financing ability

Variance	2019 £m	2020 £m	Net (Debt)/Cash Analysis
6.3	21.2	27.5	Cash
25.0	(87.5)	(62.5)	Debt ¹
31.3	(66.3)	(35.0)	Net (Debt)/Cash

At 31 May 2020 we had a gross cash position of £32.0m, borrowing usage of £52.5m. There is an additional borrowing capacity of £57.5m available immediately and an additional accordion facility of £30m

Borrowing capacity	Net debt balance				
£57.5m at 31 May 2020	£(20.5)m at 31 May 2020				



¹ Restated for final adjustments to IDology acquisition accounting

² Loans on the balance sheet are net of unamortised arrangement fees of £0.4m (2019: £0.6m) which have been excluded above.

Modelling considerations for FY21 – Foreign Exchange

Currency (vs. GBP)		FY20 average rate	FY21 range of rates ¹	FY21 rate Internal
US Dollar	24%	1.27	1.17 ~ 1.39	1.30
Australian Dollar	20%	1.87	1.79 ~ 2.37	2.05



Modelling Considerations for FY21 - Tax Rate

	UK	USA	Australia	Other ²	Group
% of Profit Before Tax ¹	34%	28%	34%	4%	100%
Statutory Tax Rate	19%	21%	30%	24 - 28%	23%
State Taxes	-	7%	-	-	2%
Patent Box Relief	(3%)	-	-	-	(1%)
Forecast FY21 Effective Tax Rate	16%	28%	30%	24 - 28%	24%
FY20 Effective Tax Rate	20% ³	(7%) ⁴	32 %	36% ⁵	17%



¹ After the deduction of amortisation on acquired intangibles

² Includes Malaysia (24%), China (25%), New Zealand (28%)

³ Higher due to deferred tax charge for rate increase from 17% to 19%

⁴ Lower due to CARES Act allowing historic losses to be used against prior periods at a rate of 35% compared to 21% the deferred tax asset was held at, in addition to R&D benefit recognised during the year

⁵ Includes additional charge for prior year items

Contact

Want to know more about our business? Sometimes there's no substitute for a conversation. Get in touch. I'll be glad to help.

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