

GBG strategic vision

To be the global leader in Identity Data Intelligence

Our focus is on 3 complementary solutions: Location, Identity and Fraud and joining these capabilities together over time to meet the end to end digital requirement to help good consumers and stop bad actors.



Expand capability and geographic coverage of Location, Identity and Fraud



Best and most engaged people



Join up GBG with our customers at the centre



Use M&A to enhance capability & reach

1H FY21 Highlights

- OVID: Clear plan and team responded well
- Maintained exceptional employee and customer engagement scores
- Continued delivery of data, product, and technology roadmaps

1H FY21 Update

Location

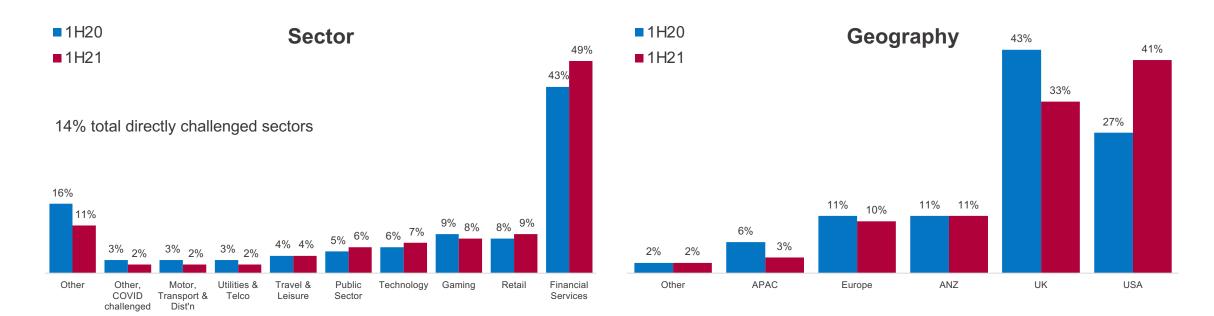
- · Growth across all Territories
- · Continued integrations into technology channel partners
- Continued deployment of cloud native platform

Identity

- · Exceptional US growth helped by one-off project
- Europe affected by sector exposure
- Enhanced product & data capabilities in US, UK and Australia

Fraud

- Tough comparatives, slowed decision making and on-site nature of implementations
- Expansion of Fraud capabilities through partnerships; Credolabs
- · Machine learning capabilities extended





Market & Customer Drivers

- We help businesses in a digital world.
- We help B2C companies simply, safely and securely interact with consumers.
- We help customers convert more customers and reduce operating expenditure.



Consumers expect simple and safe online experiences.



Continuing growth in e-commerce, particularly on mobile.



Business accelerating their digital transformations.



COVID 19 indirectly increasing fraud risk.



Increase in compliance requirements in many of our chosen sectors.



Businesses looking to increase customer acquisition and reduce costs.

COVID 19 is accelerating many of these trends but timing varies by sector and geography.

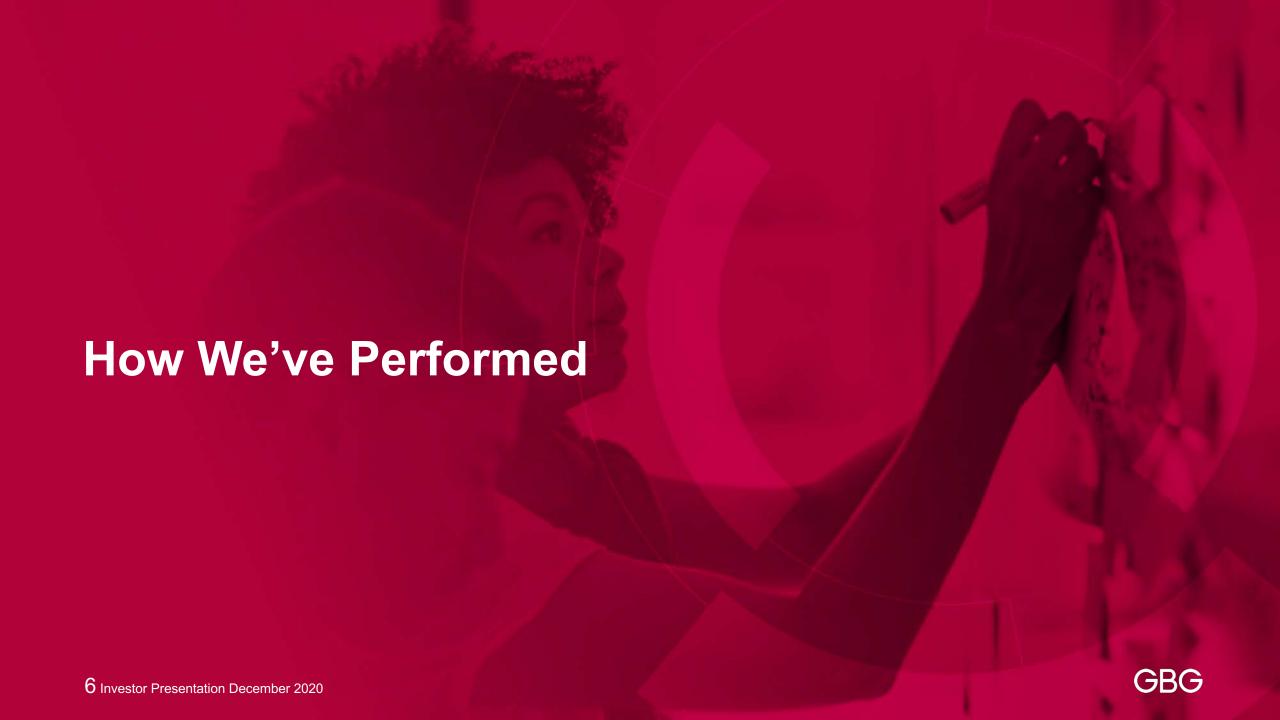


Looking ahead

- We expect full year revenue for the Group to be marginally ahead of FY20, on an underlying basis
- Confident that GBG's diverse customer base will continue to be a buffer against any ongoing uncertainty caused by COVID-19
- We have started increasing investments in areas previously delayed due to cash conservation
- Continue to enhance key data sets, products and technologies
- An active and prudent approach to M&A

Our focus is still:

Looking after our people, who will look after our customers and that looks after our business



Group Income Statement

Group moonie otatement		Restated*	
6 months to 30 September	2020	2019	
	£m	£m	
Revenue	103.5	94.3	+10%
Cost of sales	(30.9)	(26.0)	
Gross profit	72.6	68.3	+6%
Gross profit %	70%	72%	
Operating expenses	(45.8)	(46.7)	
Adjusted operating profit ¹	26.8	21.6	+25%
Adjusted operating margin % ¹	26%	23%	
Share-based payments	(2.0)	(1.7)	
Amortisation of acquired intangibles	(9.0)	(9.7)	
Exceptional items_	(0.1)	(0.5)	
Operating profit	15.7	9.7	+62%
Net finance costs_	(8.0)	(1.2)	
Profit before tax	14.9	8.5	+75%
Tax charge_	(3.1)	(2.9)	
Profit after tax_	11.8	5.6	+110%

Points to Note

- Revenue growth of 10% helped by one-off project.
- Change in business mix has lowered the GP%
- Lower opex due to cost savings as a result of COVID e.g. travel, reduction in discretionary & investment spend
- SBP charge increase due to awards to key management and international participation in share save scheme
- 21% effective tax rate
- Profit after tax growth of 110%

Adjusted EBITDA	Adjusted EBITDA %
£28.6m	28%
(2019: £23.4m)	(2019: 25%)

¹ Adjusted operating profit means profits before amortisation of acquired intangibles, share-based payments, exceptional items, net finance costs and tax

^{*} The 2019 figures have been restated to reflect the final adjustments adopted in the financial statements for the year ended 31 March 2020 relating to IFRS 16 and deferred consideration. There has been no adjustment to the figures reported in the financial statements for 31 March 2020.

Segment Performance

		1H21 Revenue £m	% of Total	Total growth¹	Organic growth at constant currency	Operating margin %
	Location	25.2	24%	8%	9%	31%
	Identity	64.5	62%	26%	27%	36%
	Fraud	12.3	12%	-27%	-26%	18%
	Other	1.5	2%	-50%	-50%	-6%
_	Total	103.5	100%	10%	10%	26%

Growth

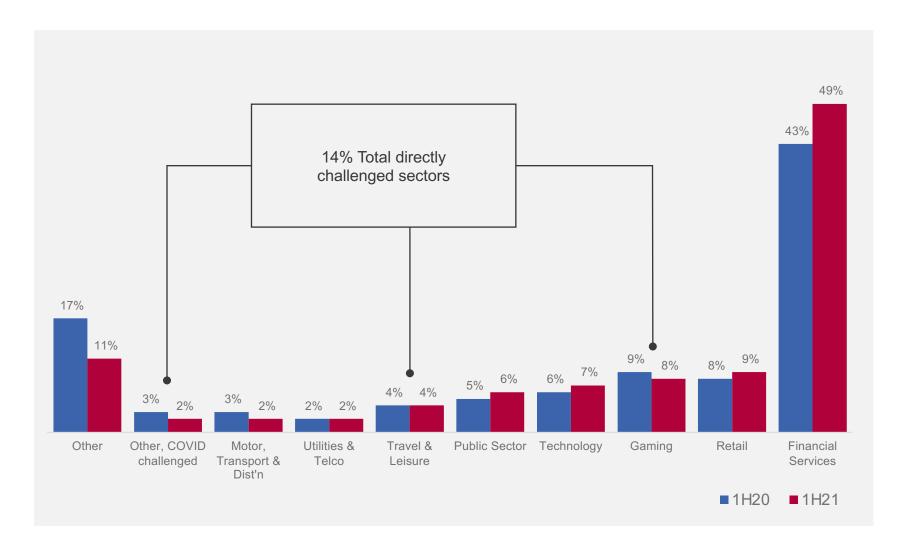
Constant currency organic growth

6 months ended 30 September	2020 £m	2019 £m	Growth
Group revenue	103.5	94.3	10%
Acquired revenue in past 12 months	-	-	
Organic revenue	103.5	94.3	10%
Organic revenue Constant currency adjustment	103.5	94.3 0.5	10%

¹Segments for 1H21 have been re-presented as the Datacare business unit previously presented within unallocated is now presented within Location.

² Central unallocated costs in 1H21 are £6.0m or 6% of revenue

Revenue Analysis per Sector



"Smaller, COVID challenged sectors" includes sectors with small % of revenue most impacted by COVID – including Sporting associations, Employment agencies, and Charities

Financial services includes the one-off project

Revenue Analysis per Geography

	1H21		11	H20	Ir	Inc		
	£m	% of Rev	£m	% of Rev	£m	%		
USA	42.9	41%	24.9	27%	18.0	73%		
UK	34.5	33%	40.8	43%	(6.3)	-16%		
ANZ	10.8	11%	10.6	11%	0.2	2%		
EU	10.3	10%	10.2	11%	0.1	1%		
APAC	2.8	3%	5.6	6%	(2.8)	-49%		
Other	2.2	2%	2.2	2%	0	0%		
	103.5	100%	94.3	100%	9.2	10%		



Cash Flow Statement

6 months ended 30 September	2020 £m	2019 £m	Variance
Adjusted EBITDA	28.6	23.4	5.2
Working capital	15.9	0.8	15.1
Adjusted Operating Cash Flow	44.5	24.2	20.3
Exceptional costs paid_	(0.2)	(0.3)	0.1
Operating Cash Flow	44.3	23.9	20.4
Tax paid	(8.9)	(4.0)	(4.9)
Interest	(0.6)	(1.1)	0.5
Dividend paid	-	(5.8)	5.8
Lease liability payments	(1.1)	(1.1)	-
Capex/development	(0.5)	(0.4)	(0.1)
Net share issue proceeds	1.0	0.3	0.7
Acquisitions/investments	(2.1)	(0.1)	(2.0)
Effect of exchange rates	0.5	0.8	(0.3)
Total (Net Debt)/Cash movement	32.6	12.5	20.1
Opening (Net Debt)/Cash Balance	(35.3)	(66.3)	31.0
Closing Net Debt/Cash Balance	(2.7)	(53.8)	51.1

155% (2019: 103%) Adjusted EBITDA cash conversion ratio (excl. paid exceptional items)

132% (2019: 103%) Underlying cash conversion

(excluding £4.9m of VAT payments deferred due to Covid and FY20 Exec Director Bonus of £1.6m not yet paid).

Loan repayments of £27.5m made during 1H21, £15.0m already made in 2H21.

Debt leverage & borrowing

Net Debt Analysis	30 Sep 20 £m	30 Sep 19 £m	31 Mar 20 £m
Cash	32.3	23.3	27.5
Debt	(35.0)	(77.1)	(62.5)
Net Cash/(Debt)	(2.7)	(53.8)	(35.0)
Leverage	0.1x	1.1x	0.7x

• There is a total additional borrowing capacity of £105m, comprising £75m available immediately and £30m accordion facility.

Our near-term approach to capital allocation

Strong cash flow

- Maintaining our organisational capacity whilst reducing discretionary spend
- Started opex spend in new investment areas
- Near term good cash generation
- The broader implications of COVID means that uncertainty continues to be a dominant trend for many businesses around the world

Our current Capital Allocation approach continues

- Good long term structural trends
- Business model is strongly cash generative
- 1H FY21 operational leverage used to generate short term cash.
- Paying an interim Dividend 3.00p a share
- Project spend has been reassessed and we started investment in new investment areas
- Active and prudent approach to M&A





Summary

- The strong financial performance means GBG continues to have the capability and resources to make important investments across the Group to support further growth
- Our business is diversified in terms of customer concentration, sector and geographic spread
- COVID: Clear plan and team responded well
- Maintained exceptional employee and customer engagement scores
- Good growth with existing customers, new business slower.
- Continued delivery of data, product, and tech roadmaps

Outlook

- Clear Vision, Objectives and Strategies with the team to deliver
- The effect of COVID on the business continues to change and unfold.
- We are seeing different levels of impact depending on the customer vertical, product solution and geography
- Significant long term market opportunity supported by structural growth drivers
- Continued focus on organic growth with targeted, valueenhancing acquisitions







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Not a profit forecast

The financial information contained in this presentation is based on publicly available historic financial information of the GBG and is not intended to be a profit forecast or profit estimate under applicable rules.



Key Management



David A Rasche Chairman

Appointed to Board in September 2010

Co-founder of SSP – one of the largest specialist insurance software houses in the world

Over 45 years in the IT sector with over 35 years leading and chairing software businesses



David Wilson CFO & COO

Joined in March 2009 as Finance Director

Over 35 years international and operational board level experience in the TMT sector

PE and public company experience with Eazyfone (envirofone.com), Codemasters, MBS, and Technology plc also with Fujitsu IT Services business

FCCA qualified



Chris Clark
Chief Executive

Appointed to Board in April 2017

Previously at Experian for 5 years as Managing Director

Worked at BT for 20 years, running several large and small technology businesses across the globe

Significant international experience



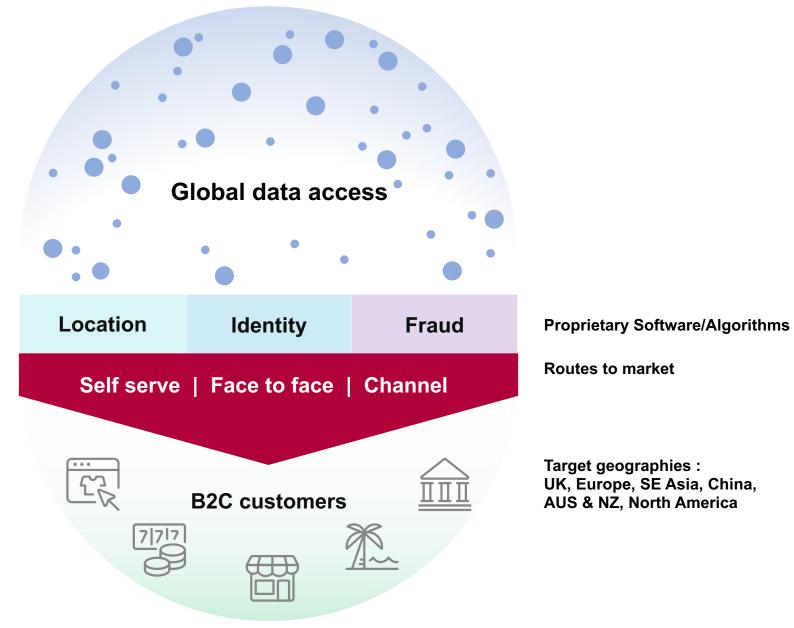
Nick Brown Group Managing Director

Appointed to the Board in April 2017, Nick has been a member of GBG's Executive Team since joining the business in 2007

Nick is currently responsible for managing the operating businesses in GBG on a global basis

Prior to joining GBG Nick held senior management positions at Sage plc, Microsoft UK and Fujitsu Services in the UK

Business Model





Competitive differentiators & barriers to entry

Our differentiated capabilities and strong market position have created a barrier to entry







Best Global Address Data

"Golden Record in 60 Markets" (PDH)

Self Serve Technology

Retail

Direct, self serve and channel

US, UK, AU, DE

China early signs

Identity

Breadth of data globally

Depth of data in core markets

Match Rates & Confidence Scores

Data layering and triangulation

Regulated customers

Direct and channel

US, UK, AU, EU

Cross-Border

Fraud

Proven Solution with reliable local language algorithms

Modular Product offering

Al capabilities

Financial Services

Direct and channel

APAC, EU

- Breadth & depth of global data access, with software and algorithms to help businesses interact with their consumers simply, safely and securely
- Our technology, data access and know-how positions us well, in a coopetition marketplace

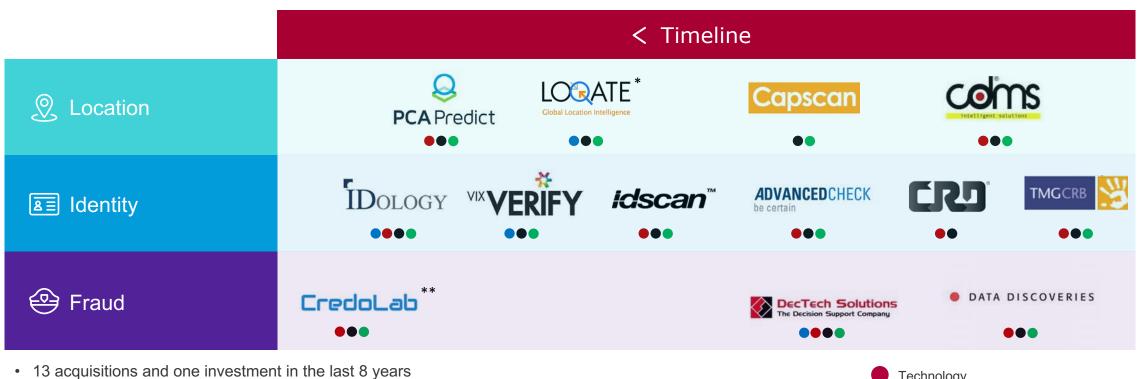


Summary Segments

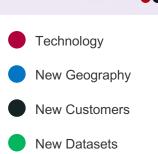
New Segment Name	Location	Identity	Fraud	Other
%1H21 revenues	24%	62%	12%	2%
Platforms	Capture +	ID3global, KYP, IDology, GreenID	Instinct, Predator, Orchestration. Connexus	Marketing Services, SCV
Services	Address validationEnhancementID Assurance	ID VerificationCredit risk managementAML complianceAge verificationDocument validation	 Application fraud ID fraud Goods Lost in Transit Investigations Internal fraud Behavioural analysis 	 Monitoring interactions real-time Database management
Competition	Experian, Address Doctor, Google's Auto Address functionality, point product competition	Experian, Equifax, TransUnion, point product competition	Fragmented: Experian, FICO, point product competition	Fragmented
Pricing model	Usage and annual usage subscription	Pay per use	Annual subscription	Long-term contracts



Acquisitions and Investments



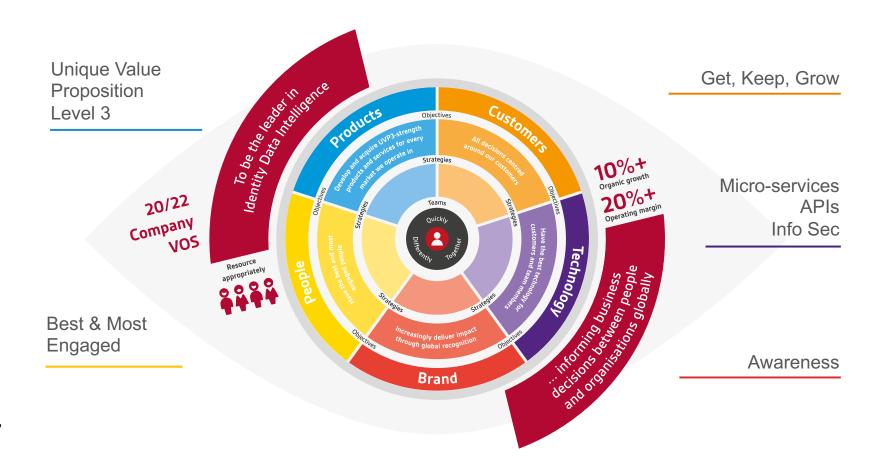
- Each acquisition's strategy and integration is treated differently
- Proven shareholder value creation model Financing via cash, debt, equity
- Equity raised for IDology; IDscan; DecTech; Capscan





Our Corporate Vision, Objective, Strategy (VOS):

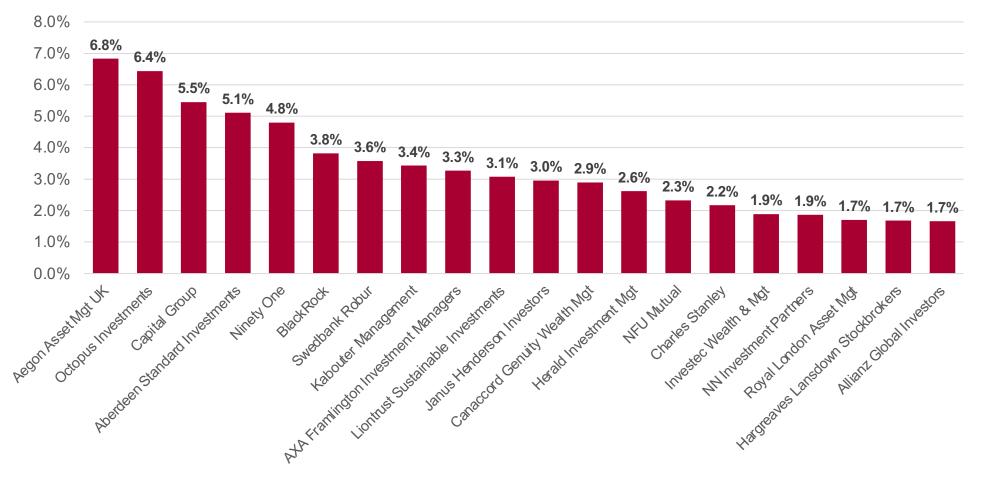
Clearly defined and in place across the business



How we bring our strategies together



Largest Shareholders as at 1 November 2020



Total analysed: 67.6%

Directors

Shares: 1.6m (0.81%)

Options: 1.5m¹



¹ Vesting is subject to achieving performance criteria.

Corporate Responsibility and Sustainability

Establishing trust between businesses and their customers; working and acting responsibly; empowering, prioritising and protecting our people; creating broader societal value and protecting the environment.

GOVERNANCE & ETHICS

A Board with robust governance structures; Code of Conduct & external whistleblowing QCA Code

DATA PRIVACY & IT SECURITY

Responsible & compliant data practices; GBG is ISO27001 accredited, some areas of business also covered by PCI:DSS; robust penetration & vulnerability testing

EQUALITY & DIVERSITY

Proactive focus on diversity & inclusion, supported by 'be/yourself' programme 36% women

EXTERNAL RECOGNITION

MSCI: AA rating

EMPLOYEE ENGAGEMENT

Successful employee communication & engagement validated by strong feedback c90% employees consider GBG a great place to work

TRAINING & DEVELOPMENT

Internal training platform & professional development 'be/developed'

15,952 hours of training in FY20

SOCIETY & COMMUNITY SUPPORT

as a percentage of full workforce

Products & services with societal benefits; global & strategic community support programme

Focus on children

for 2020 programme

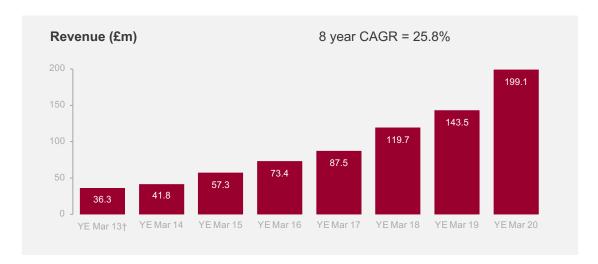
ENVIRONMENTAL RESPONSBILITY

Responsible resource usage and energy reduction initiatives Reduce, reuse, recycle policy

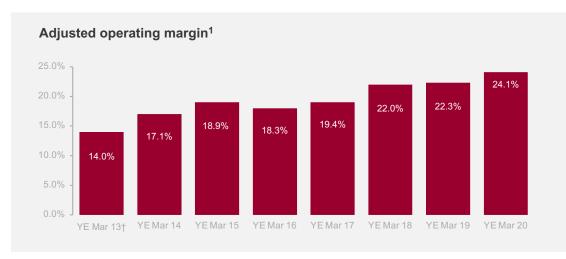


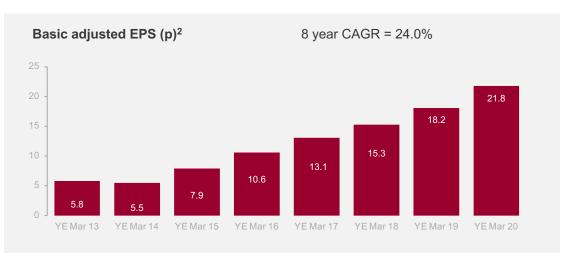
¹ Information Security Management System

Growth track record









† Adjusted Revenue

 Profits before share of results from associates, interest, tax, share based payment charges, amortisation of acquired intangibles, acquisition related costs and non-recurring acquisition integration costs.

2. Basic Adjusted EPS is adjusted operating profit less net finance costs and tax divided by the weighted average number of shares in issue.



Historic Revenue by Segment

Full Year Revenue £m	FY13	FY14	FY15	FY16	FY17	FY18	FY19	FY20	
Location	14.4	15.3	17.6	22.5	25.2	41.9	47.9	51.5	
Identity	12.4	15.1	19.2	24.8	33.5	43.91	58.22	105.44	
Fraud	6.2	7.2	14.5	17.5	21.3	25.9	29.1	35.5	
Other	3.3	4.2	6.0	8.6	7.5	8.0	8.3	6.7	
Total	36.3	41.8	57.3	73.4	87.5	119.7	143.5	199.1	

Half Year Revenue £m	1H13	1H14	1H15	1H16	1H17	1H18	1H19	1H20	1H21
Location	5.9	6.4	6.5	9.3	10.8	17.5	20.3	23.3	25.2
Identity	5.7	7.1	8.8	12.2	15.3	21.71	21.9	51.2	64.5
Fraud	3.0	2.9	5.9	7.3	8.5	10.3	12.6	16.8	12.3
Other	1.6	1.7	2.0	3.6	2.9	3.1	3.5	3.0	1.5
Total	16.2	18.1	23.2	32.4	37.5	52.6	58.3	94.3	103.5

^{1.} Had the £3.5m IDscan perpetual licence deal that was delivered and recognised in full in FY18 been a 3-year agreement on extended payment terms, and payable in annual instalments, our revenue recognition policies would have resulted in £2.3m less Identity revenue being recognisable in both 1H18 and FY18

² FY19 Identity revenue of £58.2m includes inorganic revenue from IDology (£4.3m) and Vix Verify (£7.7m)

^{3 1}H20 Identity revenue of £51.0m includes inorganic revenue from IDology (£17.6m) and Vix Verify (£8.3m)

⁴ FY20 Identity Revenue of £105.4m includes inorganic revenue from IDology (£31.6m) and Vix Verify (£9.3m)

⁵ Historic figures revised from those previously issued as Datacare revenues and profit have moved from "Other" to "Location"

Historic Revenue Growth by Segment

Full Year Revenue Growth	FY14	FY15	FY16	FY17	FY18	FY19	FY20
Location	6%	15%	27%	12%	66%	14%	7%
Identity	22%	27%	29%	35%	31%	33%	81%
Fraud	17%	100%	21%	21%	21%	13%	22%
Other	23%	42%	44%	(12%)	8%	2%	(18%)
Total	15%	37%	28%	19%	37%	20%	39%

Half Year Revenue Growth	1H14	1H15	1H16	1H17	1H18	1H19	1H20	1H21	1H21 Org CC
Location	9%	2%	43%	16%	62%	16%	14%	8%	9%
Identity	24%	23%	39%	26%	42%	1%	134%	26%	27%
Fraud	(1%)	99%	24%	16%	22%	22%	33%	(27%)	(26%)
Other	3%	27%	71%	(18%)	4%	15%	(13%)	(50%)	(50%)
Total	12%	28%	39%	16%	40%	11%	62%	10%	10%



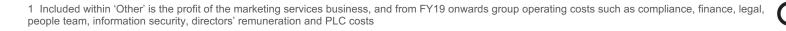
Historic Operating Profit by Segment

FY13	FY14	FY15	FY16	FY17	FY18	FY19	FY20	
4.4	4.6	5.9	6.1	7.7	13.8	16.6	14.6	
1.3	1.6	2.8	4.5	5.6	9.4	15.2	33.6	
1.4	1.8	3.8	5.9	7.3	6.6	9.0	13.4	
(1.6)	(8.0)	(1.7)	(3.1)	(3.6)	(3.5)	(8.8) 1	(13.7)	
5.5	7.2	10.8	13.4	17.0	26.3	32.0	47.9	
	4.4 1.3 1.4 (1.6)	4.4 4.6 1.3 1.6 1.4 1.8 (1.6) (0.8)	4.4 4.6 5.9 1.3 1.6 2.8 1.4 1.8 3.8 (1.6) (0.8) (1.7)	4.4 4.6 5.9 6.1 1.3 1.6 2.8 4.5 1.4 1.8 3.8 5.9 (1.6) (0.8) (1.7) (3.1)	4.4 4.6 5.9 6.1 7.7 1.3 1.6 2.8 4.5 5.6 1.4 1.8 3.8 5.9 7.3 (1.6) (0.8) (1.7) (3.1) (3.6)	4.4 4.6 5.9 6.1 7.7 13.8 1.3 1.6 2.8 4.5 5.6 9.4 1.4 1.8 3.8 5.9 7.3 6.6 (1.6) (0.8) (1.7) (3.1) (3.6) (3.5)	4.4 4.6 5.9 6.1 7.7 13.8 16.6 1.3 1.6 2.8 4.5 5.6 9.4 15.2 1.4 1.8 3.8 5.9 7.3 6.6 9.0 (1.6) (0.8) (1.7) (3.1) (3.6) (3.5) (8.8) 1	4.4 4.6 5.9 6.1 7.7 13.8 16.6 14.6 1.3 1.6 2.8 4.5 5.6 9.4 15.2 33.6 1.4 1.8 3.8 5.9 7.3 6.6 9.0 13.4 (1.6) (0.8) (1.7) (3.1) (3.6) (3.5) (8.8) 1 (13.7)

Full Year Operating Margin	FY13	FY14	FY15	FY16	FY17	FY18	FY19	FY20
Location	30%	30%	34%	27%	31%	33%	35%	28%
Identity	11%	11%	15%	18%	17%	21%	26%	32%
Fraud	23%	25%	26%	33%	34%	26%	31%	38%
Other	(4%)	(2%)	(3%)	(4%)	(4%)	(3%)	(6%)	(7%)
Total Operating Margin	15%	17%	19%	18%	19%	22%	22%	24%

Half Year Operating Profit £m	1H13	1H14	1H15	1H16	1H17	1H18	1H19	1H20	1H21
Location	1.4	2.0	1.8	2.5	3.7	5.3	6.5	6.6	7.8
Identity	0.6	1.0	1.2	2.7	2.5	5.8	5.5	15.8	23.3
Fraud	0.7	0.6	1.6	1.6	1.9	1.9	2.4	5.4	2.2
Other	(1.2)	(1.0)	(8.0)	(2.3)	(2.9)	(2.6)	(4.6) ¹	(6.2)	(6.5)
Total Operating Profit	1.5	2.6	3.8	4.5	5.2	10.4	9.8	21.6	26.8

Half Year Operating Margin	1H13	1H14	1H15	1H16	1H17	1H18	1H19	1H20	1H21
Location	24%	31%	28%	27%	34%	30%	32%	28%	31%
Identity	10%	14%	14%	22%	16%	27%	25%	31%	36%
Fraud	23%	21%	27%	22%	23%	18%	19%	32%	18%
Other	(7%)	(6%)	(4%)	(7%)	(8%)	(5%)	(8%)	(7%)	(6%)
Total Operating Margin	9%	14%	16%	14%	14%	20%	17%	23%	26%





Historic % of Total Revenue by Segment

Full Year Revenue Split	FY13	FY14	FY15	FY16	FY17	FY18	FY19	FY20	
Location	40%	37%	31%	31%	29%	35%	33%	26%	
Identity	34%	36%	34%	34%	38%	37%	41%	53%	
Fraud	17%	17%	25%	24%	24%	22%	20%	18%	
Other	9%	10%	10%	11%	9%	6%	6%	3%	
Total	100%	100%	100%	100%	100%	100%	100%	100%	

Half Year Revenue Split	1H13	1H14	1H15	1H16	1H17	1H18	1H19	1H20	1H21
Location	36%	35%	28%	29%	29%	33%	35%	25%	24%
Identity	35%	39%	38%	38%	41%	41%	38%	54%	62%
Fraud	18%	16%	25%	23%	23%	20%	22%	18%	12%
Other	11%	10%	9%	10%	7%	6%	5%	3%	2%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%



Group Balance Sheet

As at 30 September	2020 £m	2019 ¹ £m	Variance
Tangible assets	8.2	9.8	(1.6)
Intangible assets	402.9	431.3	(28.4)
Deferred tax assets	7.2	6.6	0.6
Non-current assets_	418.3	447.7	(29.4)
Inventory	0.1	0.3	(0.2)
Receivables	51.3	49.3	2.0
Net Debt/Cash ²	(2.5)	(53.3)	50.8
Current liabilities (excl. deferred income)	(42.4)	(31.6)	(10.8)
Tax receivable/(payable)	5.4	0.4	5.0
Deferred income	(36.0)	(32.8)	(3.2)
Lease liability	(4.9)	(6.1)	1.2
Contingent consideration	(4.7)	(5.4)	0.7
Non-current liabilities_	(25.8)	(30.1)	4.3
Net assets	358.8	338.4	20.4
Capital and reserves	358.8	338.4	20.4

Strong balance sheet and financing ability

Net (Debt)/Cash Analysis	2020 £m	2019 £m	Variance
Cash	32.3	23.3	10.0
Debt ¹	(35.0)	(77.1)	42.1
Net (Debt)/Cash	(2.7)	(53.8)	51.1

- At 30 September 2020 we had a gross cash position of £32.3m, borrowing usage of £35.0m.
- There is an additional borrowing capacity of £75.0m available immediately and a further accordion facility of £30m.



¹ Restated for final adjustments to IDology acquisition accounting and refinement of IFRS 16. The financial statements for the year ended 31 March 2020 have not been restated.

² Loans on the balance sheet are net of unamortised arrangement fees of £0.2m (2019: £0.5m) which have been excluded above.

Modelling considerations for FY21 – Foreign Exchange

Currency (vs. GBP)	% of group revenue FY20	FY20 average rate	FY21 range of rates	FY21 rate Internal
US Dollar	24%	1.27	1.25 ~ 1.33	1.29
Australian Dollar	20%	1.87	1.73 ~ 1.91	1.87



Modelling Considerations for FY21 - Tax Rate

	UK	USA	Australia	Other ²	Group
% of Profit Before Tax ¹	34%	28%	34%	4%	100%
Statutory Tax Rate	19%	21%	30%	24 - 28%	24%
State Taxes	-	5%	-	-	1%
Patent Box Relief	(3%)	-	-	-	(1%)
Forecast FY21 Effective Tax Rate	16%	26%	30%	24 - 28%	24%
FY20 Effective Tax Rate	20% ³	(7%) ⁴	32%	36% ⁵	17%



¹ After the deduction of amortisation on acquired intangibles

² Includes Malaysia (24%), China (25%), New Zealand (28%)

³ Higher due to deferred tax charge for rate increase from 17% to 19%

⁴ Lower due to CARES Act allowing historic losses to be used against prior periods at a rate of 35% compared to 21% the deferred tax asset was held at, in addition to R&D benefit recognised during the year

⁵ Includes additional charge for prior year items

Contact

Want to know more about our business? Sometimes there's no substitute for a conversation. Get in touch. I'll be glad to help.

Dave Wilson CFO & COO

+44 (0) 7712555864

dave.wilson@gbgplc.com